



Mount 7 Lodges
891 Crandall Road
Golden, BC, V0A 1H2
Tel: 250.344.8973
www.mount7lodges.com

USEFUL INFORMATION

What Is Provided In The Lodge

All Linens, Bedding, Towels, Tea Towels.

Bathrobes

Hairdryers

Toiletries (Liquid Soap, Shampoo

Shower Gel, Conditioner, Body Lotion)

Toilet Tissue

Toaster, Kettle, Blender, Coffee Maker & Filters

Pots, Pans, Crockery, Cutlery & Utensils

Tea, Coffee, Sugar, Salt & Pepper

BBQ Gas Grill & Propane

Smart TV with Satellite & DVD player

Garbage Bags

What To Bring

Booking Confirmation

Door Code

Directions

Slippers

Bathing Suit for the Hot Tub

Medications / Contact Lenses

Charger for Phone / Laptop / Tablet

Adapter (for overseas guests)

For a variety of weather forecast links, please go to: <https://mount7lodges.com/useful-links/>

We recommend that you take out comprehensive travel insurance and ensure that it covers any activities that you may want to do.

If you are interested in any activities during your stay with us, please ask, we have tried lots of activities and companies locally and can offer advice.

If you have any questions please feel free to visit our website: www.mount7lodges.com, email us at info@mount7lodges.com or call 250 344 8973.

We look forward to welcoming you to Mount 7 Lodges.



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CHECK-IN INFORMATION

Address: 891 Crandall Road, Golden, BC, V0A 1H2

Tel: 1.250.344.8973

Sat Nav for our location works in most vehicles but accuracy varies depending on which provider you are using.

Follow directions to 891 Crandall Road and near the top of the road, on the left hand side you will see a sign that says Mount 7 Lodges.

Turn onto the driveway immediately in front of the sign.

Once you are on the driveway, there is a fork in the road, take the right hand fork, signposted to the lodges.

Follow this road and you will see signpost(s) for your lodge.

You can park next to your lodge and use the door code provided at the top of your confirmation email (the last four digits of the telephone number that you provided when you booked).

Trailers

We have ample parking for large trailers. If you are bringing one, please contact us in advance to discuss access and parking recommendations.

Additional Information

As you are arriving in Golden, please note that there are two grocery stores in town (Save On More Foods and IGA) as well as several liquor stores. As we are 10 mins south of town, you may want to stock up on supplies.

Check-In Timing

Check-in is from 4pm. The lodge will be ready for you by 4pm on the day of arrival.



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TERMS & CONDITIONS

Balance Payments

- Balance of payment is processed 14 days in advance of the day of arrival unless your reservation was made within 14 days of the check-in date in which case the full payment was processed at the time of booking.
- Where available, one night stays are charged in full at the time of booking
- Balance of payment can be made by VISA or MasterCard.

Check In / Check Out

- Check in time: 4:00pm to 11:00pm mountain time.
- Check out time: 11:00am mountain time.
- Please Note: Golden is in the same time zone as Calgary, & one hour ahead of Vancouver.

Cancellations & Refunds Policy

- If cancellation is more than 4 weeks prior to scheduled arrival the deposit will be refunded less \$50 administration charge.
- If cancellation is between 2 and 4 weeks prior to scheduled arrival the deposit will not be refunded
- If you shorten your booking within 4 weeks of arrival, 100% of the accommodation cost will still be charged
- If cancellation is less than 2 weeks prior to scheduled arrival 100% of the accommodation cost will be charged.
- All cancellations must be confirmed by email.
- Please ensure that you have adequate insurance in case of cancellation.

Restrictions

- Dogs can usually be accommodated at a cost of \$25 / dog per night.
- Please clean up after your dog and do not leave them unattended in the lodge.
- There is a no smoking policy inside the lodges.
- Please read and respect the hot tub rules posted next to the tub. Hot tubs that have to be drained and refilled due to misuse will be charged at \$85.
- We cannot host elopements, weddings, parties or events. Use of the lodge and the property is limited to the number of guests on the reservation.
- We reserve the right to charge a cleaning fee for lodges that need over and above our usual cleaning time at \$30 / hr.
- Damages will be charged to your credit card.
- Any lost property that is found after check-out will be kept for 28 days and after that date items will be donated or disposed of. Items can be returned at your cost, please contact us for details.



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TERMS & CONDITIONS

Is Mount 7 Lodges Where You Want To Stay?

Mount 7 Lodges has been designed as a place of peace and quiet, where our guests can relax on a well deserved vacation. Each lodge has a private deck with a gas grill and hot tub and seating to allow our guests to take advantage of the amazing views and take time to unwind.

Whilst the lodges are on a large spacious property, noise travels easily in the mountains and we want to ensure that our guests are respectful of other guests, our neighbours and your hosts (we live on the property).

To ensure we can deliver this environment we have some simple rules:

- No parties
- No outside music at any time
- No yelling or hollering
- Quiet time is 10pm
- The fire pits (which are available at Bear & Red Fox Lodges) are designed for small fires between 4pm and 10pm
- The hot tubs are designed to be used for 15-30 mins at a time. You can extend your hot tub use to 45 mins, but they are not designed for hanging out in for an extended time. Extended hot tub use makes the hot tub unsanitary (despite our chemical management) and makes them unusable for our next guests

If when planning your vacation the first thing you pack is your beer and your bluetooth speakers, please know that we are likely not the right place for you. We hate accommodations which have rules posted on every wall, so we are sharing this information with you in advance to allow you to make an educated decision about what you are booking.

We want you to enjoy your stay at Mount 7 Lodges and know that you will be left to enjoy yourself if you are being respectful.

If you disturb other guests or the hosts, a verbal warning will be given. If the disturbance continues you will be asked to leave. No refunds will be given.

We are not a silent retreat! If you can enjoy the company of your friends and family with normal levels of talking and laughter and are respectful of the surrounding people and environment then we are certain you will have a great time.

If what we offer is not what you are looking for, we offer the option to cancel and get a full refund within 24 hours of booking.