



Mount 7 Lodges  
891 Crandall Road  
Golden, BC, V0A 1H2  
Tel: 250.344.8973  
www.mount7lodges.com

## USEFUL INFORMATION

### What Is Provided In The Lodge

All Linens, Bedding, Towels, Tea Towels.  
Bathrobes  
Hairdryers  
Toiletries (Liquid Soap, Shampoo  
Shower Gel, Conditioner, Body Lotion)  
Toilet Tissue  
Toaster, Kettle, Blender, Coffee Maker & Filters  
Pots, Pans, Crockery, Cutlery & Utensils  
Tea, Coffee, Sugar, Salt & Pepper  
BBQ Gas Grill & Propane  
HDTV with Satellite & DVD player  
Garbage Bags

### What To Bring

**Booking Confirmation**  
**Door Code**  
**Directions**  
Slippers  
Bathing Suit for the Hot Tub  
Medications / Contact Lenses  
Charger for Phone / Laptop / Tablet  
Adapter (for overseas guests)


For a variety of weather forecast links, please go to: <https://mount7lodges.com/useful-links/>

We recommend that you take out comprehensive travel insurance and ensure that it covers any activities that you may want to do.

If you are interested in any activities during your stay with us, please ask, we have tried lots of activities and companies locally and can offer advice.

As you are arriving in Golden, please note that there are two grocery stores in town (Save On More Foods and IGA) as well as several liquor stores. As we are 10 mins south of town, you may want to stock up on supplies.

Check-in is from 4pm. The lodge will be ready for you by 4pm on the day of arrival.

On arrival at Mount 7 Lodges, please follow the signs for your lodge and use the door code provided at the top of your confirmation email (the last four digits of your telephone number).

If you have any questions please feel free to visit our website: [www.mount7lodges.com](http://www.mount7lodges.com), email us at [info@mount7lodges.com](mailto:info@mount7lodges.com) or call 250 344 8973.

We look forward to welcoming you to Mount 7 Lodges.



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## HOW TO FIND MOUNT 7 LODGES

Address: 891 Crandall Road, Golden, BC, V0A 1H2

Tel: 1.250.344.8973

We recommend using Google Maps as it is accurate for our location.

Sat Nav for our location works in most vehicles but will likely end halfway up Crandall Road, so please ensure that you go to the end of Crandall Road where Mount 7 Lodges is the last driveway on the left.

### **From the East (Calgary, Banff, Lake Louise)**

- Approaching Golden on Hwy 1, turn left at the bottom of the hill at the junction for Hwy 95 - signposted for Golden Town Centre, Radium Hot Springs & Cranbrook
- At the end of the overpass, turn right on Hwy 95
- Continue 1.3 km past the 7-Eleven to the main traffic lights
- Go straight over the lights & continue leaving Golden
- After 5.4 km from the lights turn left up AlMBERG Road following signs to Mount 7 Lodges.
- Follow the road and after 2.6 km turn left onto Crandall Road following the sign to Mount 7 Lodges.
- Go to the end of Crandall Road and Mount 7 Lodges is the last driveway on the left.

### **From the South (US Border, Cranbrook, Radium)**

- Approaching Golden from the south on Hwy 95, 10 km before Golden, pass both the turnings for Nicholson on the left hand side
- Turn next right onto AlMBERG Road, signposted for Mount 7 Lodges.
- Follow the road and after 2.6 km turn left onto Crandall Road following the sign to Mount 7 Lodges.
- Go to the end of Crandall Road and Mount 7 Lodges is the last driveway on the left.

### **How To Find Us - From the West (Vancouver & Revelstoke)**

- Approaching Golden, continue on Hwy 1 past the gas stations until the junction for Hwy 95 signposted for Golden Town Centre, Radium Hot Springs & Cranbrook
- At the end of the overpass, turn right on Hwy 95
- Continue 1.3 km past the 7-Eleven to the main traffic lights
- Go straight over the lights and continue leaving Golden
- After 5.4 km from the lights turn left up AlMBERG Road following signs to Mount 7 Lodges.
- Follow the road and after 2.6 km turn left onto Crandall Road following the sign to Mount 7 Lodges.
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## TERMS & CONDITIONS

### Deposits

- To secure a reservation, we require a deposit equivalent to one nights accommodation or 25% of the total booking cost (including accommodation, supplements and activities) (whichever the greater).

### Minimum Stays

- Christmas & New Year: Bear and Deer Lodges: 5 nights minimum stay.
- Most of the year 3 night stays are the minimum, this may be waived for various reasons, please call.

### Payment

- Deposits can be made by VISA & MasterCard.
- Balance of payment can be made by VISA, MasterCard or Cash.
- Balance of payment is processed on the day of arrival.

### Check In / Check Out

- Check in time: 4:00pm to 11:00pm mountain time.
- Check out time: 11:00am mountain time.
- Please Note: Golden is in the same time zone as Calgary, & one hour ahead of Vancouver.

### Cancellations & Refunds Policy

- If cancellation is more than 4 weeks prior to scheduled arrival the deposit will be refunded less \$50 administration charge.
- If cancellation is between 1 and 4 weeks prior to scheduled arrival the deposit will not be refunded unless the lodge can be rented for the same period as the original booking.
- If you shorten your booking within 4 weeks of arrival, 100% of the accommodation cost will still be charged unless the lodge can be rented out for that night (those nights).
- If cancellation is less than 1 week prior to scheduled arrival 100% of the accommodation cost will be charged.
- All cancellations must be confirmed by email.
- Please ensure that you have adequate insurance in case of cancellation.

### Restrictions

- Dogs can usually be accommodated at a cost of \$25 / dog per night up to a maximum of \$100 / dog per stay.
- Please clean up after your dog and do not leave them unattended in the lodge.
- There is a no smoking policy inside the lodges.
- Please read and respect the hot tub rules posted next to the tub. Hot tubs that have to be drained and refilled due to misuse will be charged at \$85.
- We reserve the right to charge a cleaning fee for lodges that need over and above our usual cleaning time at \$25 / hr.
- Damages will be charged to your credit card.



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### Is Mount 7 Lodges Where You Want To Stay?

Mount 7 Lodges has been designed as a place of peace and quiet, where our guests can relax on a well deserved vacation. Each lodge has a private deck with a gas grill and hot tub and seating to allow our guests to take advantage of the amazing views and take time to unwind.

Whilst the lodges are on a large spacious property, noise travels easily in the mountains and we want to ensure that our guests are respectful of other guests, our neighbours and your hosts (we live on the property).

To ensure we can deliver this environment we have some simple rules:

- No parties
- No outside music at any time
- No yelling or hollering
- Quiet time is 10pm
- The fire pits (which is available at Bear Lodge) is designed for small fires between 4pm and 10pm
- The hot tubs are designed to be used for 15-30 mins at a time. You can extend your hot tub use to 45 mins, but they are not designed for hanging out in for an extended time. Extended hot tub use makes the hot tub unsanitary (despite our chemical management) and makes them unusable for our next guests

If when planning your vacation the first thing you pack is your beer and your bluetooth speakers, please know that we are likely not the right place for you. We hate accommodations which have rules posted on every wall, so we are sharing this information with you in advance to allow you to make an educated decision about what you are booking.

We want you to enjoy your stay at Mount 7 Lodges and know that you will be left to enjoy yourself if you are being respectful.

If you disturb other guests or the hosts, a verbal warning will be given. If the disturbance continues you will be asked to leave. No refunds will be given.

We are not a silent retreat! If you can enjoy the company of your friends and family with normal levels of talking and laughter and are respectful of the surrounding people and environment then we are certain you will have a great time.

If what we offer is not what you are looking for, we offer the option to cancel and get a full refund within 24 hours of booking.